



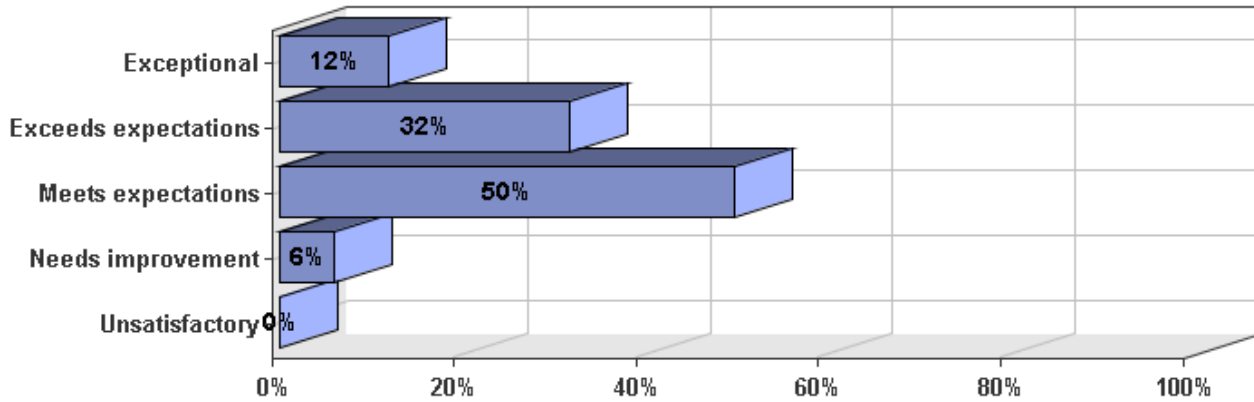
## Welcome to the Parent Satisfaction Survey

Thank you for completing the Parent Satisfaction Survey. The Ehrlo Early Learning Centre is committed to excellence and continuous improvement. Our vision at Ehrlo Early Learning is to be a model of excellence for children and family services. Excellence and continuous improvement is a top priority at the Ranch Ehrlo Society agency and your feedback would be of great benefit to us in this ongoing process.

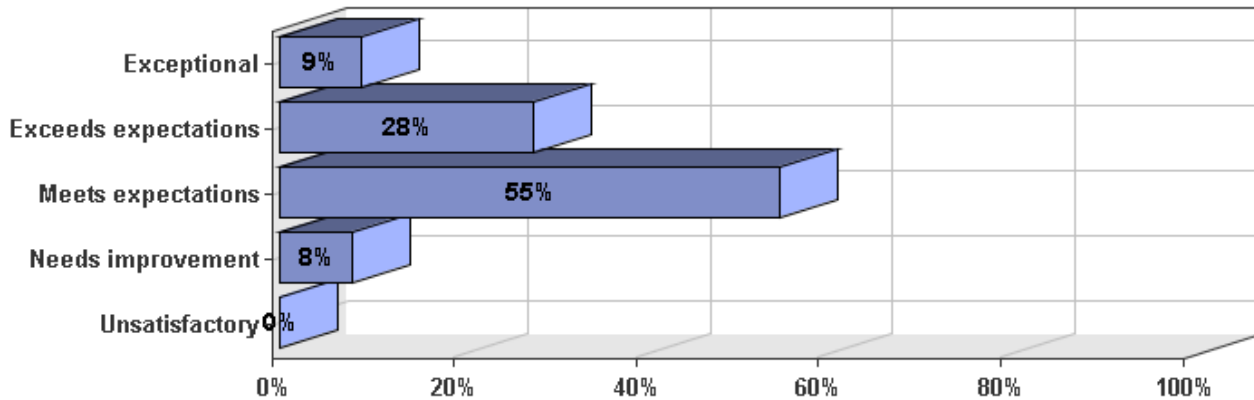
Below you will find the aggregate results of all the responses to the survey. As indicated all personal information collected will be kept strictly confidential. The results of the survey will be shared with you upon calculation, in aggregate. Thank you again for your participation.

N = 125

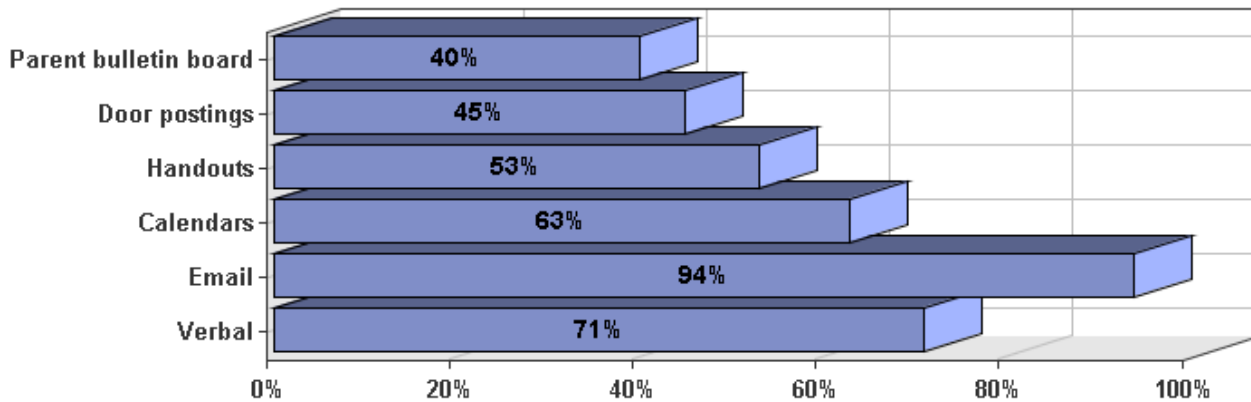
1. There is adequate verbal communication between parents and staff.



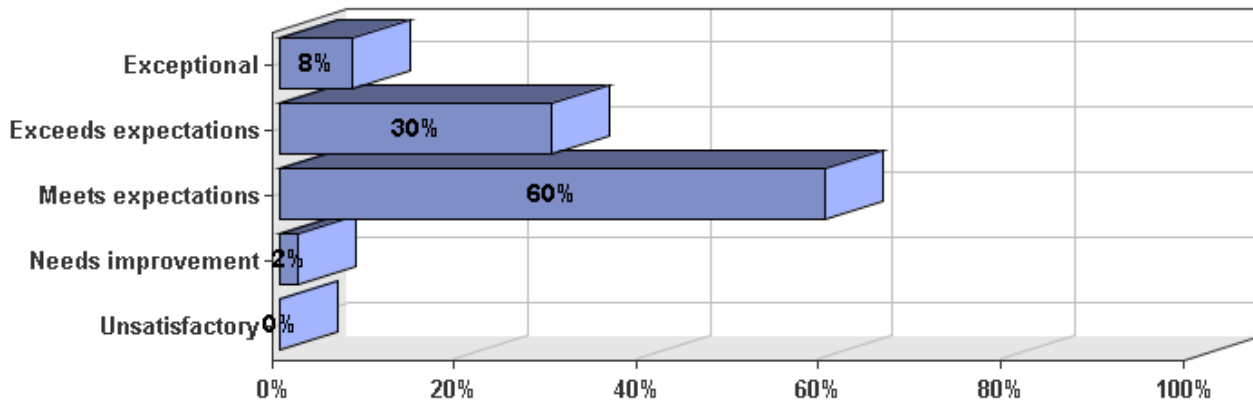
2. There is adequate written communication between parents and staff.



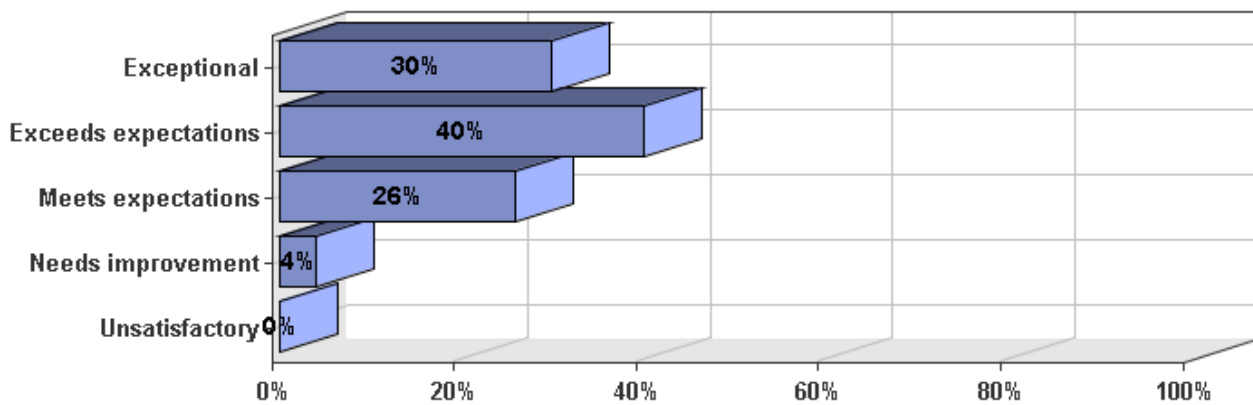
3. What type of communication works for me? (Check any and all methods that you utilize)



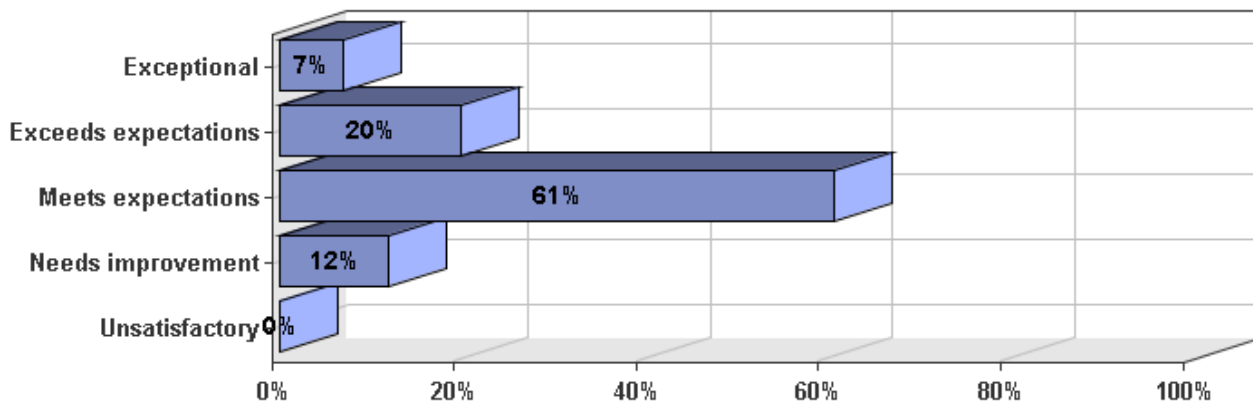
4. There is enough notice and information given prior to outings.



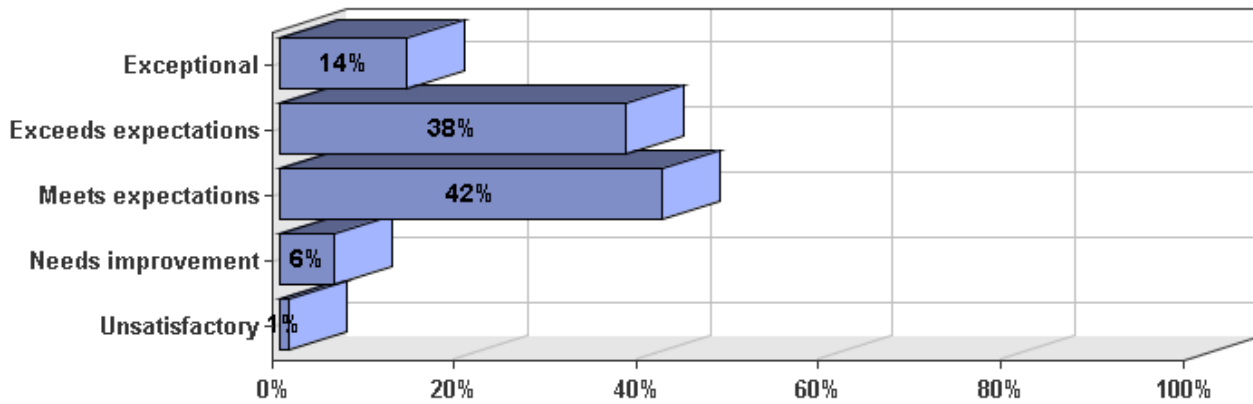
5. The programming allows your child to experience social, physical, intellectual, cognitive and emotional growth.



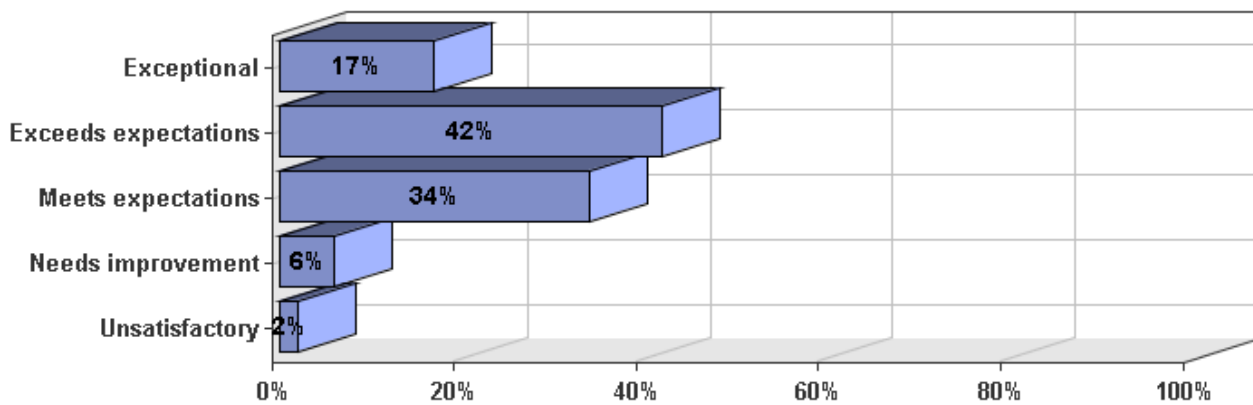
6. The monthly fees are reasonable.



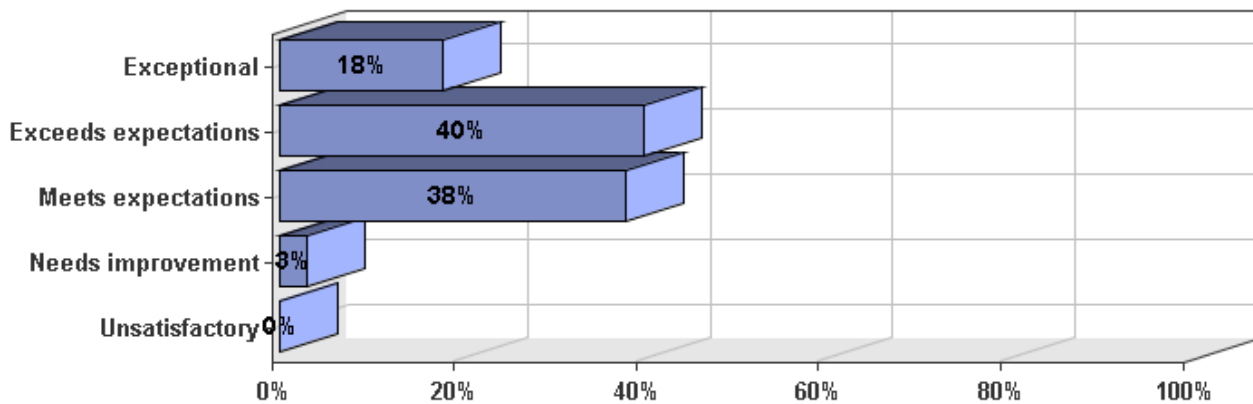
7. I am satisfied with the hygiene practices and overall cleanliness of the centre.



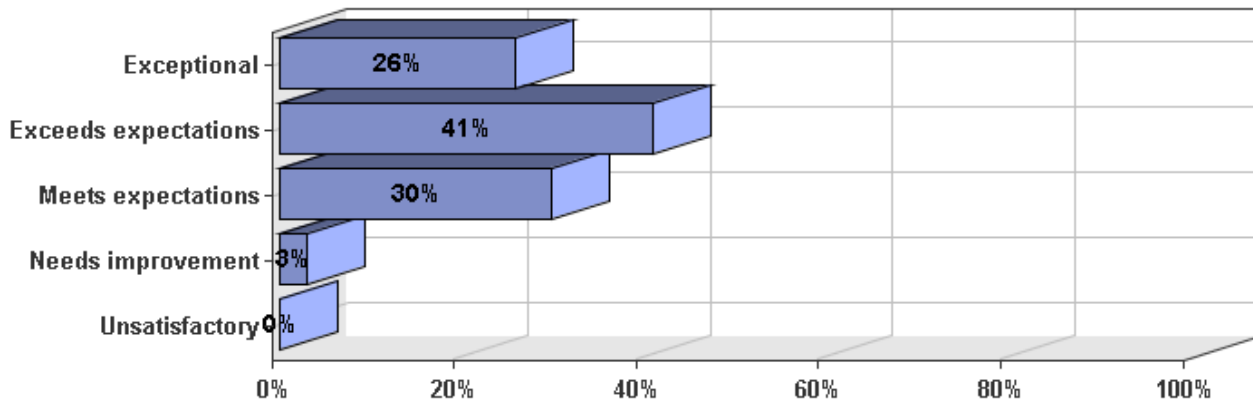
8. The six-week menu provides a variety of nutritional and high quality meals and snacks that are fun to eat.



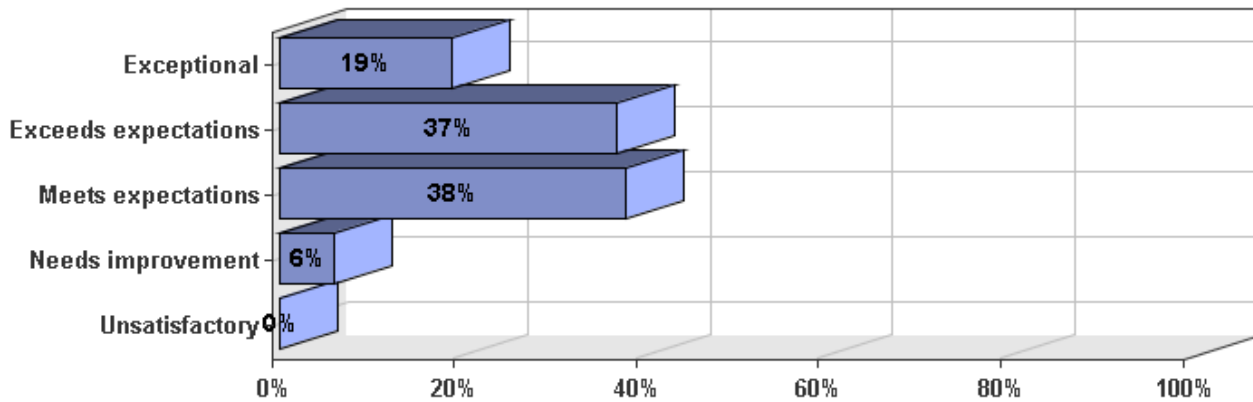
9. I am satisfied with the quality and variety of equipment and games.



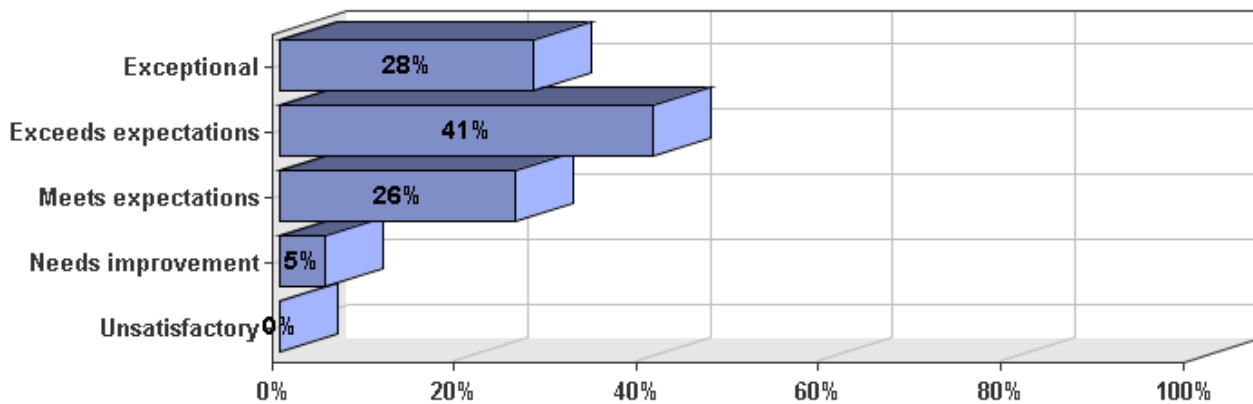
10. The staff is qualified to effectively work with my children.



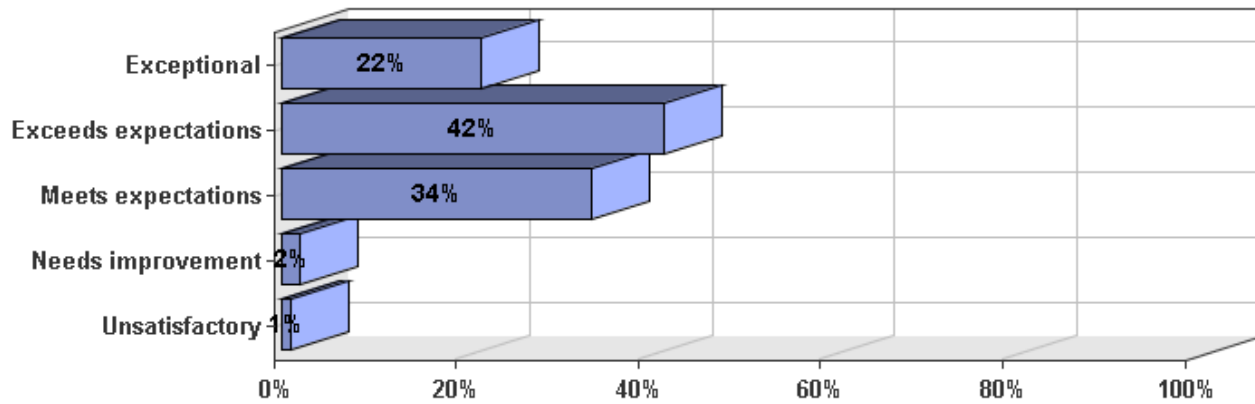
11. I am satisfied that any suggestions or concerns I have regarding my child's care or programming needs are heard and that staff try to incorporate my suggestions into their work with my child.



12. My child is happy at the centre.



13. I feel welcome at the centre and find it to be an inviting atmosphere.



14. All staff are approachable and always try to find time to talk to me when I have questions.

